

## Chevron Texaco Rewards (CTR) process for multiple enrollments on a single device

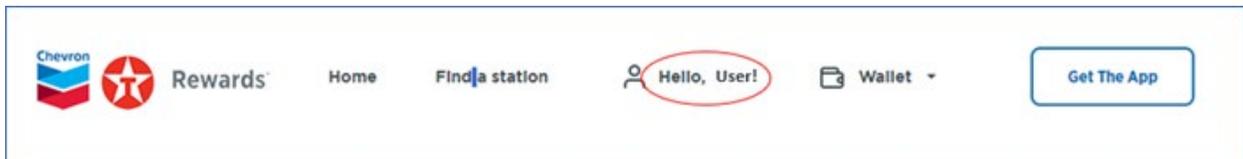
New CTR enrollments with an iPad at the station must only use the CTR website in a browser window and NOT the CTR app from the app stores. Utilizing the app will cause issues with multiple enrollments.

Open a browser window on the tablet and go to [www.chevrontexacorewards.com](http://www.chevrontexacorewards.com). Save this web address to the device's Home Screen or Favorites list for easy access.

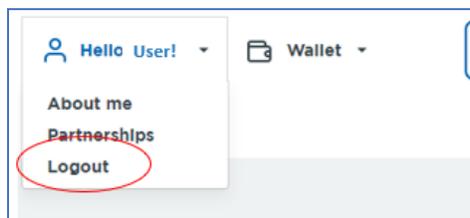
Each newly created member on the station device must logout of their profile before a new member can enroll on the same device. Follow these steps to identify how to logout a member after a successful enrollment.

### LOGGING OUT MEMBER TO ENROLL A NEW MEMBER

1. The member experience can be different, based on the orientation and size of the of the screen.
  - **If the full menu appears across the top of the screen, the logged in user can select the "Hello 'User'!" menu at the top of the screen**



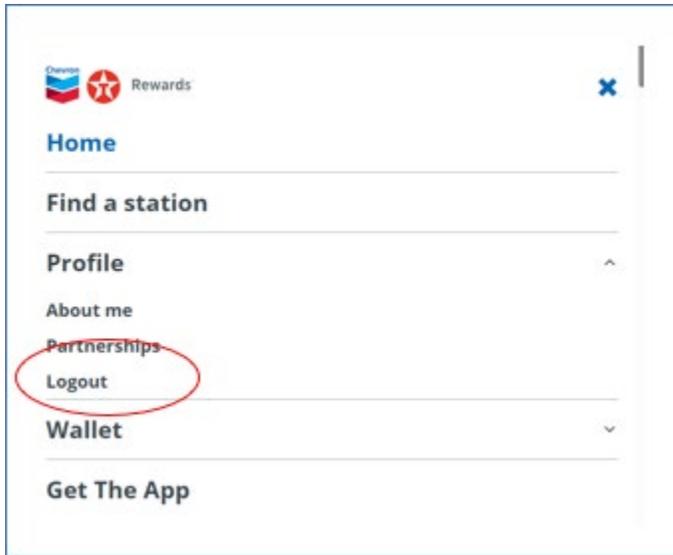
2. The member can proceed to the "Logout" option in the menu that appears.



- **If the full menu does not appear across the top of the screen, the member can click the hamburger menu at the top right of the screen**

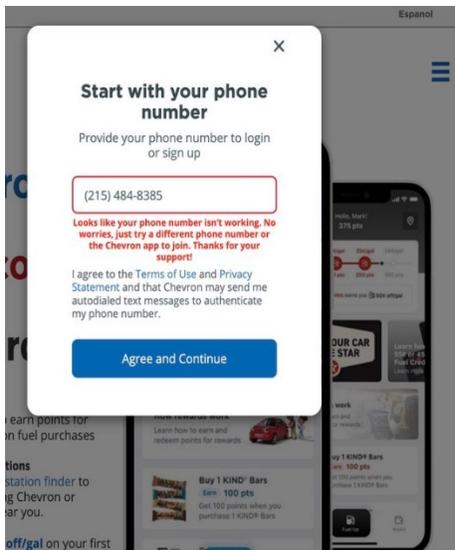


- The member can then proceed to the "Logout" option in the menu that appears.



### TROUBLESHOOTING:

If members enter an unsupported mobile phone number, they will receive an error message similar to below to enter another mobile phone number they have physically to verify the one-time passcode (OTP) or to download the app to complete their enrollment.



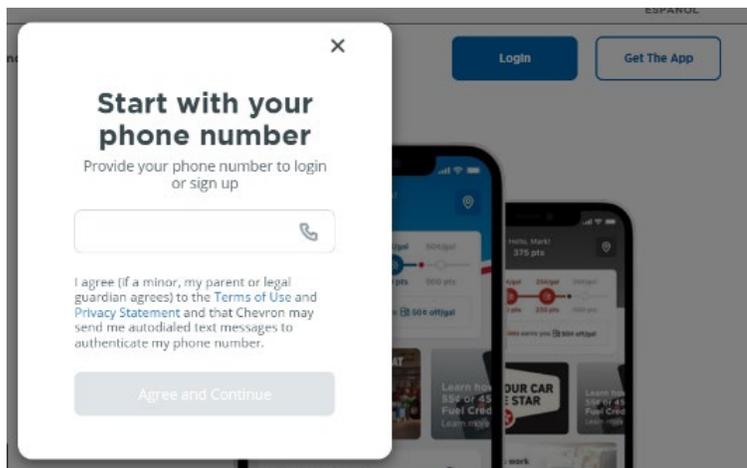
For further support, direct member to contact the Consumer Connection Center at 1-855-285-9595 or submit a case directly from the "Contact us" page on the App or CTR website.

## NEW MEMBER ENROLLMENT PROCESS

1. The “Sign Up” button to enroll new members is available through the Sign Up or Login button.



2. Upon selecting the “Sign Up or Login” button, an enrollment popup message will display, prompting the member to enter their phone number.
3. New member enrolls with their phone number on the CTR website
4. Once member has entered their mobile phone number, the “Agree and Continue” button will appear at the bottom of the screen.



5. Once completed, the member can click the “Complete Profile” button at the bottom of the screen.
6. Member is successfully enrolled in the Chevron Texaco Rewards program.

←

**Complete your profile and save**

Thanks for confirming your phone. Just one more step to complete your profile to start saving.

Receive **\$1 off/gal** on your first **three** visits when you complete registration

First name \*  Last name \*

Email \*

Zip code

Date of birth (mm/dd/yyyy)

I agree that Chevron may send me other autodialed text messages. This consent is not required to make a purchase.

[Complete Profile](#)

ex

available

Part

Login

Get The App

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