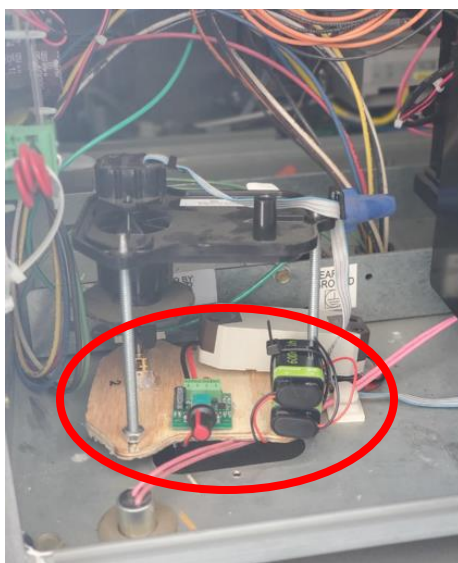




marketing bulletin

fuel theft via pulsar manipulation

Fuel Pulsar Fraud Device



Federal, State, and local law enforcement agencies have been tracking an increase in fuel theft cases across the country involving fraud devices made to tamper with the fuel dispenser's pulsar. The pulsar is typically found in the lower section of the pump cabinet.

Thieves are breaking dispenser doors to access and manipulate or remove the pulsars. This allows fuel to flow freely costing the station thousands of dollars in stolen fuel and lost revenue. Because the pulsar has been manipulated the pump remains open for continued use.

Station employee's must always remain alert, know what is happening at your pump islands, and take note of suspected activity. **NEVER confront suspects, contact law enforcement immediately.**

To protect pulsars Chevron highly recommends securing dispenser skirts with high security locks. [CompX Total Gas Station Security Program](#) offers a Multi-Point Latching System to secure dispenser skirts.

Untampered Pulsar

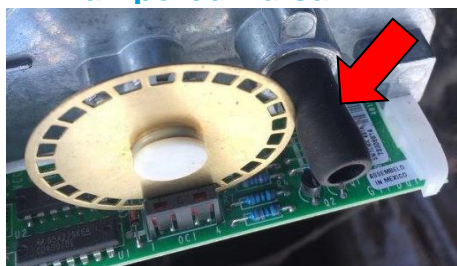


Common Scenario:

Suspect pulls up to the dispenser, opens the dispenser door to manipulate or remove the pulsar.

To open the pump to fuel the suspect enters store and pays \$5 or more on specific pump, allowing them to pump an undetermined amount of fuel.

Tampered Pulsar



Suspects are filling containers (bladders) and have been known to spend an hour or longer at the pump fueling.

Report to your Business Consultant and the Chevron Fraud Department at 925-842-6023 or email rpacheco@chevron.com