

Getting Started



Chevron¹ is excited to work with DoorDash to **bring this nationwide program to its retailers and marketers.**

While many customers enjoy the **convenience** of on-demand delivery, they also highly value **accessibility** and **saving time**. COVID has fundamentally changed consumer purchasing habits and this is why delivery can bring your business new value.

Click [here](#) if you're interested in signing up with DoorDash.

DoorDash will contact you to discuss the onboarding process. **Due to demand, this may take one to three months.**

Onboarding Process: What happens next? How does this work?

1

DoorDash will reach out to collect additional information and **link your store menu**

2

DoorDash will **ship tablets to stores via Fedex**

3

DoorDash to **provide tablet & merchant portal login details** ahead of start date

4

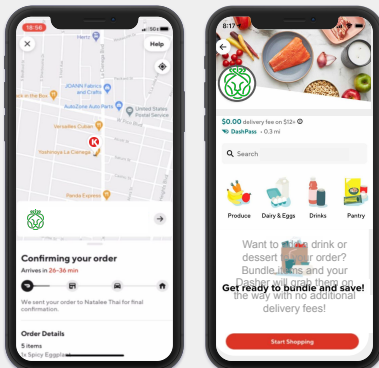
DoorDash to **work with you to review your menu** and to address questions

5

Go Live! Start receiving orders and target **new customers** for delivery

Why DoorDash?

Incremental Business: DoorDash is incremental to your business: DoorDash can deliver alcohol for you! (ask about your state) DoorDash customers are ordering from your store at off-peak hours, when your in-store traffic is lowest (night/late night). Customers will select your store because of your assortment, proximity, and low delivery times you offer.



- Convenience is the fastest growing on-demand delivery channel, growing 2x faster than any other channel.
- This new demographic of customers are primed to try new product and order more per order.
- DoorDash can work with you on new growth opportunities to help expand your location's reach by simply offering delivery.

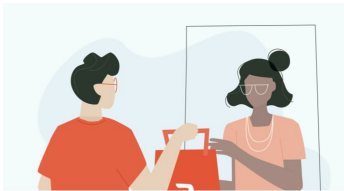
¹ Chevron U.S.A. Inc. does not provide, endorse or guarantee any delivery services or programs, nor does Chevron U.S.A. Inc. guarantee any particular amount of sales or increase in customers.

Additional Benefits



Store Creation Process: We will onboard your store seamlessly. We mainly need your UPCs and pricing information, and we will create and merchandise your shopping experience for you.

Improved Operations & Analytics - Streamline the online ordering process through our DoorDash platform. Let us do the heavy lifting.



No extra hassle - only potential customers.



How Does it Work?

1

DoorDash customers browse your store's selection and place their order directly through our platform.

2

Your store prepares the order for pickup.

3

A Dasher picks up the already picked order and delivers it to your customer.

4

You'll receive monthly invoices from us.

Ongoing Support: Where do I go for help? What resources are there?



Tablet Support

Live support: (650) 681 9470

[Tablet Guide](#)

[Tablet Troubleshoot](#)



General Support

[General Support](#)



Merchant Portal

[Portal Overview](#)

[Login to Portal](#)

[How to use the Portal](#)



Live Help

(855) 973-1040

[Help Overview](#)