

### Phone Number

1-800-642-2490

### Customer Order Entry

Customer Service Representatives are available for assistance  
5:00 a.m. to 5:00 p.m. Pacific Time  
7 Days a week

### Order Cut-Offs

Order by **10:00 AM** Pacific time: Next day – Day Shift  
Order by 3:00 pm Pacific time: Next day – Night Shift  
Order after 3:00 pm Pacific time: Two days out – Day Shift

### Delivery Shifts

Day Shift 6:00 am to 6:00 pm  
Night Shift 6:00 pm to 6:00 am

### eStat Access

Access eStat through Chevron Business Point  
The link is located under “Business Transactions” > “Ordering.”  
From there you will be directed to the eStat login page.



### Additional Information

Please note, a full load is 8,500 gallons of Mogas.  
If you need less than this minimum, and you are  
not pre-approved, you will need to contact a  
Customer Service Representative for approval.



## Chevron Manual Fuel Ordering Process

## eStat

## Online Fuel Ordering Application



# eStat Order Tracking

## • Available Loads (Not Assigned to Carrier)

| Order Number | Status | Retain Time          | Release Time         | Book Date             | Terminal                      | City             | State | Consignee Number | City               | State | Product1 | Volume1 | Product2 | Volume2 | Product3 | Volume3 |
|--------------|--------|----------------------|----------------------|-----------------------|-------------------------------|------------------|-------|------------------|--------------------|-------|----------|---------|----------|---------|----------|---------|
| 219029       | AVL    | 1/11/2020 8:00:00 PM | 1/12/2020 8:00:00 AM | 1/10/2020 9:16:23 AM  | MONTEBELLO CA TRM CHEVRON     | Montebello       | CA    | 202775           | Whittier           | CA    | DSL      | 4000    |          |         |          |         |
| 219030       | AVL    | 1/11/2020 8:00:00 AM | 1/12/2020 8:00:00 AM | 1/10/2020 9:20:34 AM  | HUNTINGTON BCH CA TRM CHEVRON | Huntington Beach | CA    | 207306           | Anaheim            | CA    | DSL      | 4000    |          |         |          |         |
| 219031       | AVL    | 1/14/2020 8:00:00 PM | 1/15/2020 8:00:00 AM | 1/13/2020 1:52:34 PM  | MONTEBELLO CA TRM CHEVRON     | Montebello       | CA    | 201696           | Fontana            | CA    | DSL      | 4000    |          |         |          |         |
| 219031       | AVL    | 1/11/2020 8:00:00 AM | 1/12/2020 8:00:00 AM | 1/10/2020 9:21:42 AM  | COLTON CA TRM KINDER MORGAN   | Rialto           | CA    | 207512           | North Palm Springs | CA    | DSL      | 4000    |          |         |          |         |
| 219033       | AVL    | 1/11/2020 8:00:00 PM | 1/12/2020 8:00:00 AM | 1/10/2020 10:06:43 AM | MONTEBELLO CA TRM CHEVRON     | Montebello       | CA    | 202775           | Whittier           | CA    | DSL      | 4000    |          |         |          |         |
| 219034       | AVL    | 1/11/2020 8:00:00 AM | 1/12/2020 8:00:00 AM | 1/10/2020 10:11:05 AM | HUNTINGTON BCH CA TRM CHEVRON | Huntington Beach | CA    | 207306           | Anaheim            | CA    | UNL      | 6000    | SUP      | 2000    |          |         |
| 219035       | AVL    | 1/11/2020 8:00:00 PM | 1/12/2020 8:00:00 AM | 1/10/2020 10:14:16 AM | COLTON CA TRM KINDER MORGAN   | Rialto           | CA    | 207512           | North Palm Springs | CA    | UNL      | 5500    | SUP      | 3000    |          |         |

## • Dispatched orders (Assigned to Carrier) and Started Orders (Loaded at Terminal)

| Order Number | Status | Start Date         | Retain Date/Time     | Release Date/Time    | Terminal                      | City             | State | Consignee Number | Consignee City     | Consignee State | SAP Number | Product1 | Volume1 | Product2 | Volume2 | Product3 | Volume3 |
|--------------|--------|--------------------|----------------------|----------------------|-------------------------------|------------------|-------|------------------|--------------------|-----------------|------------|----------|---------|----------|---------|----------|---------|
| 219030       | STD    | Jan 10 2020 8:43AM | 1/11/2020 8:00:00 AM | 1/11/2020 8:00:00 PM | MONTEBELLO CA TRM CHEVRON     | Montebello       | CA    | 201696           | Fontana            | CA              |            | DSL      | 4000    |          |         |          |         |
| 219031       | STD    | Jan 10 2020 8:43AM | 1/11/2020 8:00:00 AM | 1/11/2020 8:00:00 PM | MONTEBELLO CA TRM CHEVRON     | Montebello       | CA    | 202775           | Whittier           | CA              |            | DSL      | 4000    |          |         |          |         |
| 219031       | STD    | Jan 10 2020 8:43AM | 1/11/2020 8:00:00 AM | 1/11/2020 8:00:00 PM | HUNTINGTON BCH CA TRM CHEVRON | Huntington Beach | CA    | 207306           | Anaheim            | CA              |            | DSL      | 4000    |          |         |          |         |
| 219033       | STD    | Jan 10 2020 8:43AM | 1/11/2020 8:00:00 AM | 1/11/2020 8:00:00 PM | COLTON CA TRM KINDER MORGAN   | Rialto           | CA    | 207512           | North Palm Springs | CA              |            | DSL      | 4000    |          |         |          |         |
| 219034       | DSP    | NULL               | 1/11/2020 8:00:00 PM | 1/12/2020 8:00:00 AM | MONTEBELLO CA TRM CHEVRON     | Montebello       | CA    | 201696           | Fontana            | CA              | 0247281300 | UNL      | 5500    | SUP      | 3000    |          |         |
| 219035       | DSP    | NULL               | 1/11/2020 8:00:00 PM | 1/12/2020 8:00:00 AM | MONTEBELLO CA TRM CHEVRON     | Montebello       | CA    | 202775           | Whittier           | CA              | 0247281305 | UNL      | 4500    | MD       | 2400    | SUP      | 2100    |
| 2187795      | DSP    | NULL               | 12/9/2019 8:00:00 PM | 12/9/2019 8:00:00 PM | COLTON CA TRM KINDER MORGAN   | Rialto           | CA    | 207512           | North Palm Springs | CA              | 0247229469 | UNL      | 5900    | SUP      | 2500    |          |         |
| 2187798      | DSP    | NULL               | 12/9/2019 8:00:00 PM | 12/9/2019 8:00:00 PM | COLTON CA TRM KINDER MORGAN   | Rialto           | CA    | 207512           | North Palm Springs | CA              | 0247229463 | UNL      | 4000    |          |         |          |         |
| 219029       | DSP    | NULL               | 1/11/2020 8:00:00 PM | 1/12/2020 8:00:00 AM | HUNTINGTON BCH CA TRM CHEVRON | Huntington Beach | CA    | 207306           | Anaheim            | CA              | 0247281309 | UNL      | 5500    | SUP      | 3000    |          |         |

## • Completed Orders (After Delivery)

| Order Number | Status | Terminal | City             | State | Consignee Number | Consignee City     | Consignee State | Retain Time          | Release Time         | Product1 | Volume1 | Product2 | Volume2 | Product3 | Volume3 |
|--------------|--------|----------|------------------|-------|------------------|--------------------|-----------------|----------------------|----------------------|----------|---------|----------|---------|----------|---------|
| 2190316      | CMP    | 1001804  | Montebello       | CA    | 201696           | Fontana            | CA              | 1/11/2020 8:00:00 AM | 1/11/2020 8:00:00 PM | UNL      | 6000    | SUP      | 2000    |          |         |
| 2190317      | CMP    | 1001804  | Montebello       | CA    | 202775           | Whittier           | CA              | 1/11/2020 8:00:00 AM | 1/11/2020 8:00:00 PM | UNL      | 4500    | MD       | 2500    | SUP      | 2000    |
| 2190318      | CMP    | 1001808  | Huntington Beach | CA    | 207306           | Anaheim            | CA              | 1/11/2020 8:00:00 AM | 1/11/2020 8:00:00 PM | UNL      | 6000    | SUP      | 3000    |          |         |
| 2190319      | CMP    | 1001807  | Rialto           | CA    | 207512           | North Palm Springs | CA              | 1/11/2020 8:00:00 AM | 1/11/2020 8:00:00 PM | UNL      | 6000    | SUP      | 2000    |          |         |

1. Enter date range to limit orders viewed to current dates. Default is from 7 days past to 7 days in the future.
2. Click to refresh data.
3. Filter to search for a particular order number.
4. Pagination navigation if data exceeds page size. (Default is 10 records but can be changed in "My Profile.")
5. Click Export to export data from the dashboards to an Excel file.

# eStat Fuel Order Entry

**Custom Header**

Contact Name: 207307 Phone: 9167807640  
 Contact Address: 3001 FOOTHILL BOULEVARD Fax:  
 Contact City/State: ROSEVILLE, CA

Tank ID: 1 2 3  
 Product Code: RU CARFG3 10.0% - SU PU CARFG3 10.0% - SU 203424 - D2ULSCARB  
 Safefill / Pumpstop: 17500/4000 11452/2500 9509/2000

**Enter New Order Information**

Customer: 207307 - 3001 FOOTHILL BOULEVARD Roseville, CA 95747-7255 Find  
 Bill-To: CHEVRON CORPORATION - 6001 BOLLINGER CANYON ROAD San Ramon, CA  
 Delivery Date: -Custom Delivery Window-

**Commodities Reference Numbers & Comments**

| Commodity | Volume | Shipper                | Supplier                 | Account Of            |
|-----------|--------|------------------------|--------------------------|-----------------------|
| UNL       | 0      | SACRAMENTO CA TRM CHEV | CHEVRON CORPORATION - 60 | UNKNOWN - UNKNOWN, XX |
| SUP       | 0      | SACRAMENTO CA TRM CHEV | CHEVRON CORPORATION - 60 | UNKNOWN - UNKNOWN, XX |
| DSL       | 0      | SACRAMENTO CA TRM CHEV | CHEVRON CORPORATION - 60 | UNKNOWN - UNKNOWN, XX |

Save Reset

**Commodities Reference Numbers & Comments**

Reference Number(s): Add Delete

| Type            | Number |
|-----------------|--------|
| [Please Select] |        |

1. Find Station: Select "Find" to bring up the search screen, then click "Search" to bring up the list of stations for this account.
2. Bill To: Leave as Chevron Corporation.
3. Delivery Date: Select 12-hour window. Earliest time determined by the time of day the order is placed.
4. Enter fuel amounts within min/max parameters and truck compartment constraints. Diesel orders must be placed separately from other gasoline products.
5. Saves order.
6. Resets fields back to default values.

The Reference Numbers & Comments tab is not used.