

## **Enable and Validate Pay Inside feature on Gilbarco (Passport) POS**

The Pay Inside feature in the mobile app enables customers to pay conveniently and seamlessly using a QR code from the Chevron or Texaco mobile app.

Take these steps:

1. Get a scanner that can read a QR code
2. Update Gilbarco software to version 22.01.MP20
3. Configure POS configuration for Pay Inside
4. Run a test transaction and send confirmation to Chevron. This confirms your site is enabled for Pay Inside.

### **Hardware requirement: Scanner**

Upgrade your scanners to 2D scanners.

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### **Hardware Requirements: Point Of Sale Software version**

Station needs to be on minimum software version 22.01.MP20

### **Enable EMVCo QR code on Gilbarco POS**

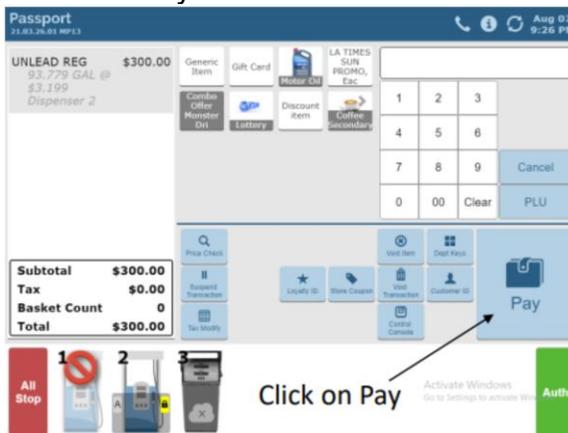
1. Log into the Manager Workstation.
2. Click on Setup --> Network --> Mobile Payment --> Mobile Payment Configuration

3. Click on P97 from the list of “Mobile Provider Name” and click on “Change.”
4. Click on “Connexus QR Code Prefixes” tab and confirm value for “Connexus QR code Prefixes” is P97. in the text box.
5. Click on “EMVCo QR Code” tab and select “Yes” from drop down.
6. Click on “Save”.

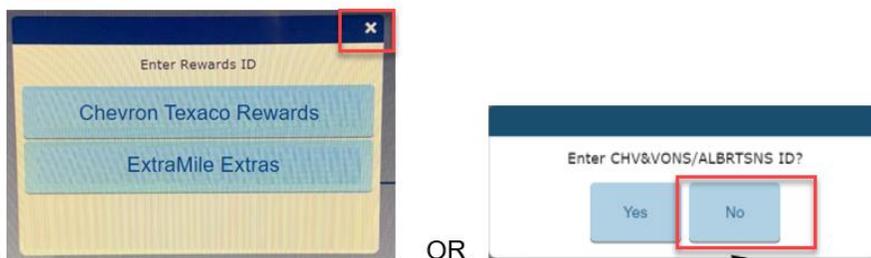
Note: Now you can exit the Manager workstation and return to the cashier workstation.

### **Steps to validate if site is enabled for Pay Inside**

1. On Gilbarco Passport system, perform a prepay for fuel of \$5.00.
2. Click on “Pay”



3. Click “X” on the top right corner if there is more than 1 loyalty program at site or “No” on loyalty prompt on POS. Do not scan the QR code until after the next step.



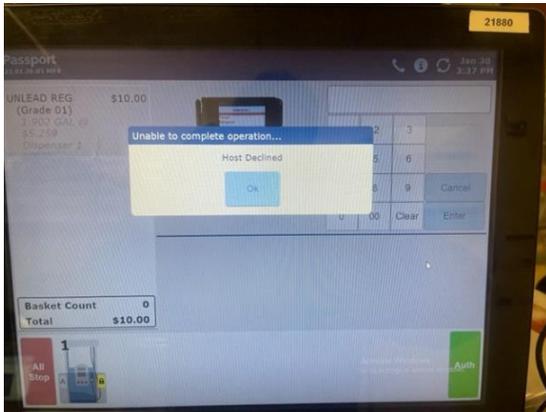
4. Choose method of payment as “Card.”



5. Use 2D barcode scanner to scan the test code below.

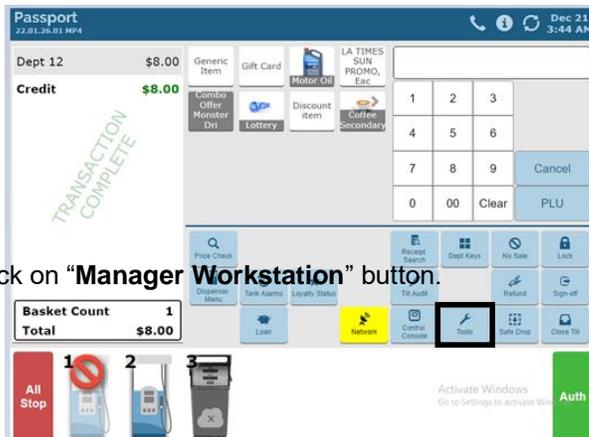


6. After scanning, you will see an error message “Host Decline” will pop-up on passport screen. This confirms that your site is enabled for Pay Inside.

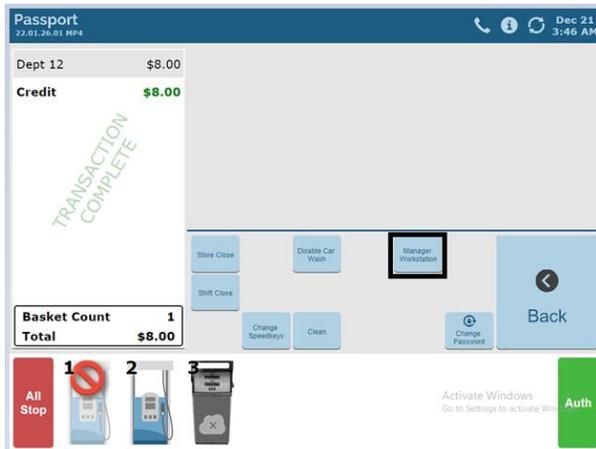


## Self Check Out Kiosk Troubleshooting

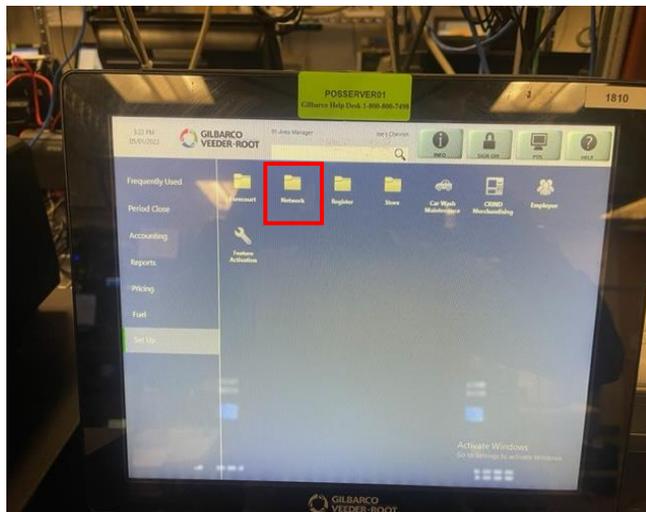
1. On POS home screen, click on “Tools” button.



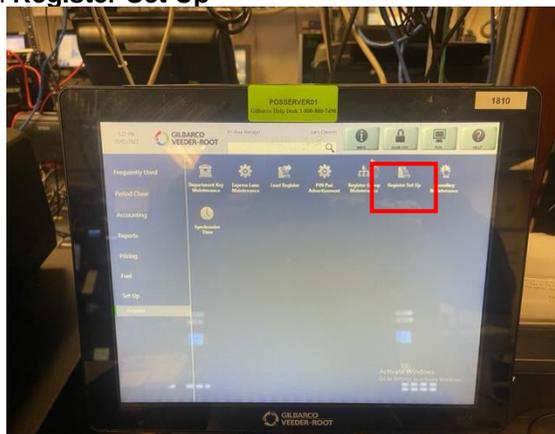
2. Click on “Manager Workstation” button.



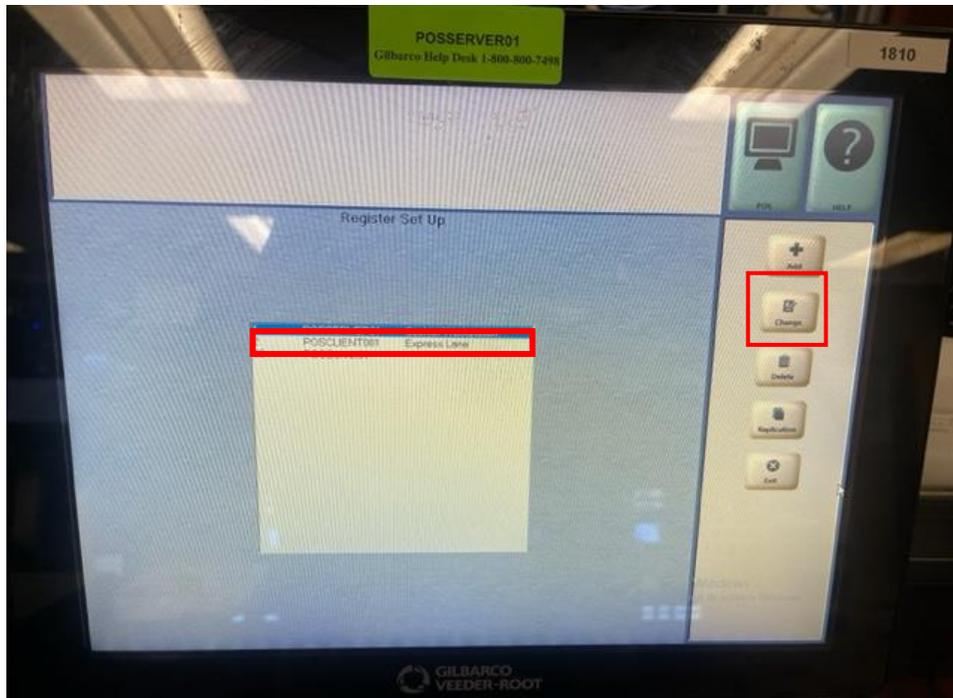
3. Click on **Set Up** from the left menu => Click on **Register**



4. Click on **Register Set Up**

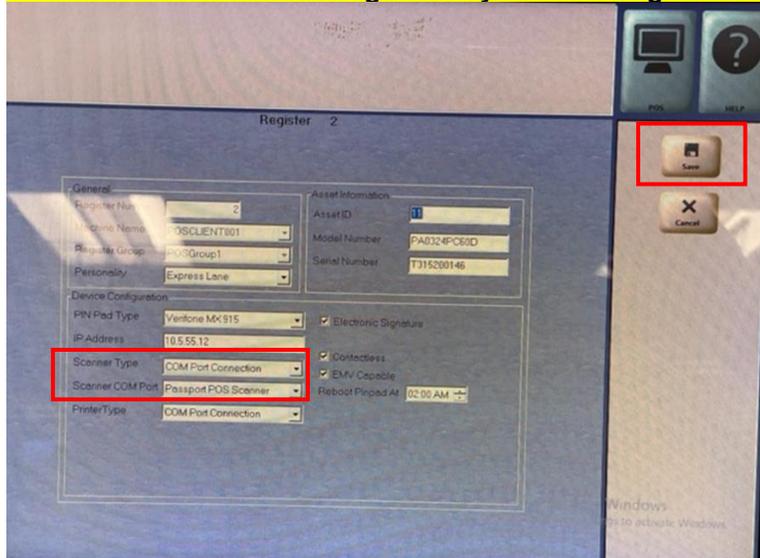


5. Click on **Express Lane** under Register Set Up => Click on **Change**



6. Verify Under Device Configuration:
  - a. Scanner Type is **COM Port Connection**
  - b. Scanner COM Port is **Passport POS Scanner**
  - c. Click on **Save**

**Note: We will not make changes to any other setting on this page**



7. Click on POS option and return to the **Cashier Screen**.
8. Go to Self-Checkout Kiosk and follow steps below to test Pay Inside feature:
  - a. Scan any item for test purchase
  - b. Select "Pay" on POS screen



c. Prompt on screen displays “Use Loyalty Program?” YES/NO



d. Select “NO” for prompt

e. Scan test QR code (if applicable, you need to click the button on top of the barcode scanner to scan)



f. After scanning, you will see the error message “Host Decline” on the Self-Checkout kiosk screen. This confirms that your site is enabled for Pay Inside.

